

DIODE DYNAMICS

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To our valued customers,

Thank you for choosing Diode Dynamics for your automotive lighting needs. We regret to inform you that we will not be able to meet the projected ship date that was originally provided for your order of SSC2 LED Pods.

Due to continued supplier delays of certain components, we are unable to produce the SSC2 LED Pod at this time. We expect materials to ship to our facility in the coming weeks, but global shipping backups due to the pandemic may cause further delays.

Based on this development, we now expect to re-start production on SSC2 Pods no later than April 1st.

We realize that your wait is much longer than we initially promised, and we apologize for the disappointment. Please know that we have been actively working to expedite the materials, with all possible resources. Once we receive the needed components, we will immediately start production. After testing and packaging, we will ship your order, and email the tracking details.

We are sorry for any inconvenience or frustration this material shortage has caused. We make every attempt to list accurate stock status information on our website, but we are not always able to provide the timeliest information, in this case, due to current global conditions in our supply chain. We greatly appreciate your patience and understanding.

If you would prefer to cancel your order, please contact your Diode Dynamics Authorized Dealer.

Again, we apologize for the delay and disappointment.

Sincerely,

Paul McCain
CEO
Diode Dynamics
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